



Dear Valued Client,

We are thrilled to share some exciting news with you! SelfDrive has rolled out a major update to make your driving experience as seamless as possible. Here's a snapshot of the App based services now available to you:

New Reservation System

Tailor your booking from a single day up to 36 months through our all-in-one app, giving you the flexibility to customize as per your requirements.

One-Time Security Deposit

Enjoy the freedom to swap your car monthly*, upgrade or downgrade your vehicle every month* without the need to pay a new deposit for each reservation.

Simplified Documentation

Say goodbye to repeated KYC submissions. Validate your KYC once and drive across 10 countries with the SelfDrive app.

One-Click Extension

Prolong your journey effortlessly with our "One Click Extension" feature, or modify your reservation on the fly.

Hassle-Free Return

With a simple click, inform us when you wish to return your car. Opt for doorstep pickup, change your pickup address, or drop off your car at the nearest rental counter at your convenience.

Rental Refunds

For all reservations made from October 1st 2023, rental and non-rental refunds will be credited to your SD Credits wallet within the app, allowing you to use the same credits in your wallet to easily book a new ride or add services like insurance or delivery.

Deposit Refunds

Reservations made after October 1st 2023, will have their security deposits immediately refunded to your SD Credits wallet within 24 hours of your rental car return. Use these same deposit credits for future bookings or claim the deposit back to your original payment card after 30 days via the app.

Arrive & Drive

SelfDrive members can now breeze through 15 International Airports across 10 countries and drive away without the need for additional KYC documentation.

Exclusive Member Benefits

Join us for a good laugh with SelfDrive Laughter Factory, or treat your loved one to a dinner date. With over 25 offers and discounts from select brands, your membership now comes with even more perks.

We hope you enjoy these enhancements and eagerly anticipate being your preferred option for all your travel experiences. Thank you for being a part of our limited member community. Happy Safe Driving!

IMPORTANT NOTE

In case you have made a reservation via web / mobile website / help desk, we request you to please download the app & log in using your mobile number to access the above features.



The SelfDrive Team